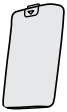
DECT3380 Series User's Guide

What's in the box?

DECT3380 base with answering system and cordless handset

Battery cover



Not pictured:

- Rechargeable battery (BT-1018)
- AC adapter (PS-0034)
- Telephone cord

You will also find:

DCX330 Accessory handset and charger

Not pictured:

- Rechargeable battery (BT-1018)
- Battery cover
- Charger AC adapter (PS-0035)

If you purchased model number:	You should have:
DECT3380	None
DECT3380-2	1 of each
DECT3380-3	2 of each
DECT3380-4	3 of each
DECT3380-5	4 of each
DECT3380-6	5 of each

- If any items are missing or damaged, contact our Customer Care Line immediately. Never use damaged products!
- Need help? Get answers 24/7 at our website: www.uniden.com.

If You...	Contact Uniden's...	Phone Number
have a question or problem	Customer Care Line*	817-858-2929 or 800-297-1023
need a replacement part or an accessory	Parts Department*	800-554-3988
need special assistance due to a disability	Accessibility Help Line	800-874-9314 (voice or TTY)

* During regular business hours, Central Standard Time; see our website for detailed business hours.

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MULTIRANGE™ Charger and Accessory Handset

If the model number ends in R, your package contains a DRX332 handset with a MULTIRANGE™ charger in place of one DCX330. The AC adapter for the DRX332 is PS-0033.

For more information, see page 5.

AC Adapter and Battery Specification

AC adapter for -	Part Number	Input Voltage	Output Voltage
DECT3380 Base	PS-0034	120V AC, 60 Hz	7.8V AC @ 450mA
DCX330 Charger	PS-0035	120V AC, 60 Hz	8V AC @ 300mA
DRX332 MULTIRANGE Charger	PS-0033	120V AC, 60 Hz	6.5V AC @ 350mA

Battery pack	Handset
Part number	BT-1018
Capacity	500mAh, 2.4V DC

What's in the manual?

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IMPORTANT SAFETY INSTRUCTIONS!

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- This unit is NOT waterproof. DO NOT expose this unit to rain or moisture.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.

- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual.
- Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

SAVE THESE INSTRUCTIONS!

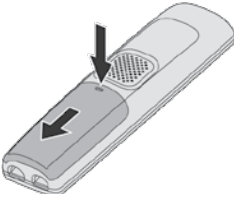
CAUTION! Risk of explosion if battery is replaced by an incorrect type! Dispose of used batteries according to the instructions. Do not open or mutilate the battery. Disconnect the battery before shipping this product.

For more details, see the Important Information section.

GETTING STARTED

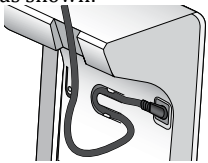
Installing Your Phone

Charge the battery



1. Unpack all handsets, batteries, and battery covers. If you need to remove a battery cover, press in on the notch and slide the cover down.
2. Line up the battery connector with the jack inside the handset and push the connector in until it clicks into place. Tug gently on the wires to make sure the battery pack is securely connected.
3. Replace the cover and slide it up into place.
4. Connect the base AC adapter to the jack on the base (refer to the table on page 2 for a list of adapters/voltage requirements). Run the cord through the indent and out the back.
5. If you have accessory handsets, connect each charger's applicable AC adapter to the power jack (refer to the table on page 2 for a list of adapters/voltage requirements).

- If you have a DRX332 handset with a MULTIRANGE™ charger, be sure to use the correct AC adapter for the charger. Refer to the table on page 2 for a list of adapters/voltage requirements. For MULTIRANGE chargers, route the cord as shown:



6. Plug the other end of each adapter into a standard 120V AC power outlet.
7. Place one handset in the base and the other(s) in the charger(s) with the display(s) facing forward. The handset display should light up; if it doesn't, reseat the handset or try plugging the AC adapter into a different outlet.

✎ **Charge all handsets completely (about 15 hours) before using them.**

Connect the telephone cord

Connect the **TEL LINE** jack to a standard telephone wall jack.

Test the connection

1. Pick up the handset from the cradle and press **TALK/FLASH**. You should hear a dial tone, and the display should say *Talk*.
   - If you don't hear a dial tone or the display says *Check Tel Line*, try checking the connection between the base and the phone jack.
2. Make a quick test call. (Press **END** to hang up.)
   - If the tone doesn't stop when you dial, try changing to pulse dialing mode (see page 31).
   - If there's a lot of noise or static on the call, see page 29 for tips on avoiding interference.
3. Test any accessory handsets the same way. If you can't get a dial tone or the handset display says *Unavailable*, try resetting the handset (see page 31).

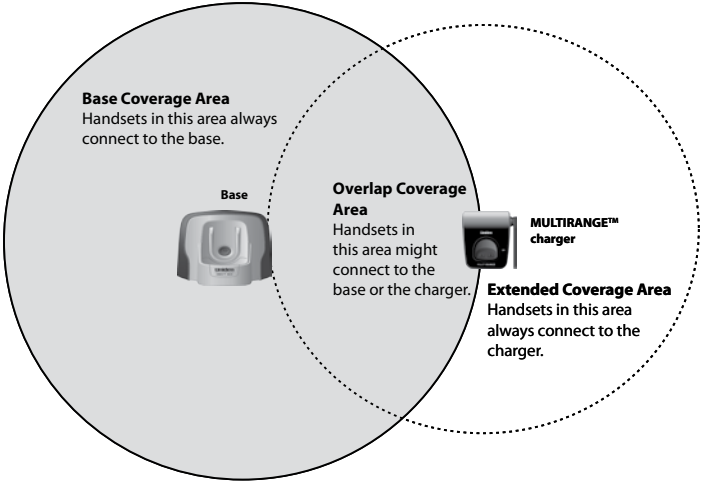
Setting Up MULTIRANGE Chargers

✎ **If the model number ends in an R, at least one of the chargers included with your phone is a MULTIRANGE charger.**

- Your base supports a total of two (2) DRX332 MULTIRANGE chargers, including any that were supplied with your phone.
- To use the charger's MULTIRANGE function, you must register the charger to a DECT3380 base.
- Any MULTIRANGE chargers packaged with your base are registered and ready to use out of the box. Just pick the best location and plug it in.
- Usually, you can't tell when a handset switches between the base and the charger in the middle of a call.

How it works

The MULTIRANGE charger extends the range of your base in all directions, including up and down. Each handset will automatically connect to the charger or the base, depending on which signal is stronger. (The handset operates exactly the same way whether it's connected to the base or to the MULTIRANGE charger.)

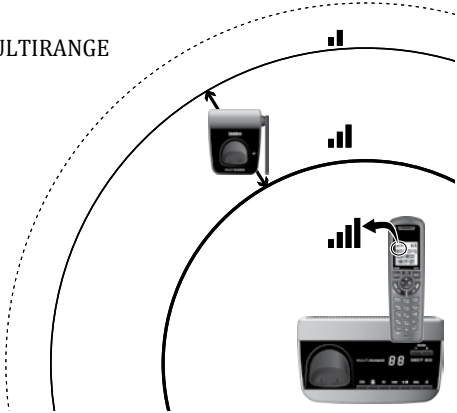


Placing a MULTIRANGE charger

- Make sure you have a strong signal from the base (at least 3 bars in the handset display).
- Put the charger at least 35 feet away from the base or any other MULTIRANGE charger. (If you put the charger on a different floor from the base, don't forget to allow 35 feet vertically, also.)

Picking the best spot

The best spot for the MULTIRANGE charger is as far from the base as possible while still maintaining a good signal, or near the edge of the base's coverage area. To find the edge of the coverage area:



1. Stand near the base and make a call on the handset.
2. While on the call, carry the handset away from the base towards the general area where you want to put the charger.
3. Watch the signal strength icon on the handset. Make a note where the icon drops from 4 bars to 3 bars.
4. Continue walking away from the base. Make a note where the signal strength icon drops from 3 bars to 2 or if you start to hear noise on the line (which indicates the signal is getting weaker).
5. Place the charger anywhere inside the range where the signal strength icon showed 3 bars and the handset had a clear signal with no noise.

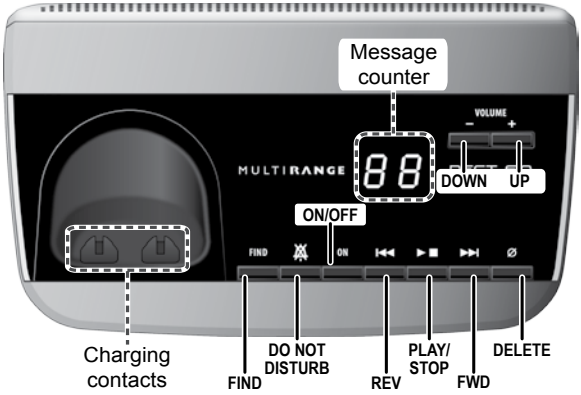
Testing the location

Connect the charger's AC adapter and make sure the **LINK** light comes on steadily. If the light flashes, the MULTIRANGE charger is not getting a good signal from the base. The charger may be too far away from

the base, there may be interference from electronic devices, or the signal might be blocked by thick walls or metal objects. Try moving the charger to another location.

UNDERSTANDING YOUR PHONE

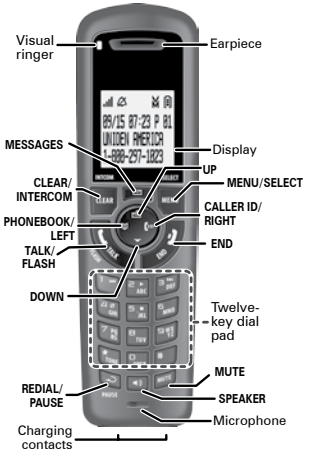
Parts of the Base



Base keys and how they work

Key name (and icon)	What it does
FIND	- In standby: page all handsets to find a lost one.
DO NOT DISTURB (🔕)	- In standby: turn the Do Not Disturb feature on or off (see page 21).
ON/OFF	- In standby: turn the answering system on or off.
REV (⏮)	- While a message is playing: for the first 2 seconds, go to the previous message; after that: go to the start of this message.
PLAY/STOP (▶ ■)	- In standby: start playing messages. - While a message is playing: stop playing messages. - While the phone is ringing: mute the ringer for this call only.
FWD (⏭)	- While a message is playing: skip to the next message.
DELETE (∅)	- While a message is playing: delete this message. - In standby: delete all messages.
DOWN (–)	- In standby: decrease the ringer volume. - While a message is playing: decrease the speaker volume.
UP (+)	- In standby: increase the ringer volume. - While a message is playing: increase the speaker volume.

Parts of the Handset



Handset keys and how they work

Key name (and icon)	What it does
UP (▲)	- In standby: increase the ringer volume. - During a call: increase the call volume. - In the menu or any list: move the cursor up one line.
CID/RIGHT (ID)	- In standby or during a call: open the Caller ID list. - During text entry: move the cursor to the right.
DOWN (▼)	- In standby: decrease the ringer volume. - During a call: decrease the call volume. - In the menu or any list: move cursor down one line.
MENU/SELECT	- In standby: open the menu. - In the menu or any list: select the highlighted item.

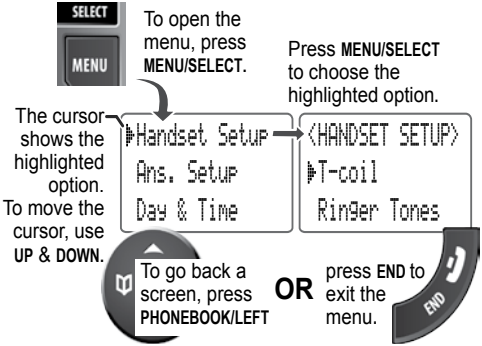
Key name (and icon)	What it does
END ( )	- During a call: hang up. - In the menu or any list: exit and go to standby.
CLEAR/INTERCOM	- In standby: page another handset using the intercom. - During a call: put the call on hold and start a call transfer. - While entering text: delete one character, or press and hold to delete all the characters.
PHONEBOOK/LEFT ( )	- In standby or during a call: open the phonebook. - In a menu: go back to the previous screen. - During text entry: move the cursor to the left.
TALK/FLASH ( )	- In standby: start a telephone call (get a dial tone). - While the phone is ringing: answer incoming call. - During a call: switch to a waiting call.
SPEAKER ( )	- Switch a call to the speakerphone (and back).
REDIAL/PAUSE ( )	- In standby: open the redial list. - While entering a phone number: insert a 2-second pause.
MESSAGES ( )	- In standby: access your answering system.
MUTE	- During a call: mute the microphone. - While the phone is ringing: mute the ringer for this call only.

Display icons and what they mean

Since the icons appear based on what you're doing with the phone, you won't ever see all of these icons at the same time.

Icon	What it means
	The ringer is turned off: this handset will not ring when a call comes in.
	You have a voice message waiting (see page 22).
	Privacy Mode is on: no other handset can join your call.
	The speakerphone is on.
	The microphone is muted, and the caller can't hear you.
	T-coil mode is on (see page 30).
	The battery is 1) empty, 2) getting low, 3) half charged, or 4) fully charged.
	The signal from the base is 1) weak, 2) low, 3) strong, or 4) very strong.
[Aa]	The handset enters capital letters first (see page 14).
[aA]	The handset enters lower-case letters first (see page 14).

Using the Menus



- If you open the menu during a call, use **PHONEBOOK/LEFT** to back out of the menu without hanging up.
- If you don't press any keys for 30 seconds, the handset exits the menu.

The Handset Setup ***Menu***

You can change these settings separately for each handset.

T-coil	Turn on T-coil mode to reduce noise on some hearing aids (see page 30).
Ringer Tones	Choose this handset's ringtone. As you highlight each ring tone, the phone plays a sample. When you hear the tone you want, press **MENU/SELECT**.
Personal Ring	Turn on the personal ring feature. If you have Caller ID, this feature lets you assign special ringtones to anyone in your phonebook; this handset will use the special ringtone when that person calls.
AutoTalk	Have this handset answer a call when you pick it up from the cradle (without pressing any buttons).
Any Key Answer	Have this handset answer a call when you press any key on the 12-key dialpad.

Banner	Change the name used on the handset's display.
Handset Language	Change the display language.
Key Touch Tone	Have the keypad sound a tone when you press a key.

The Ans. Setup menu

This menu controls the options and settings for your answering system (see page 22).

The Day and Time menu

If you subscribe to Caller ID, the phone automatically sets the day and time when it receives Caller ID information from your phone company. If you want to set the clock manually, just open the menu and select *Day and Time*. The phone prompts you to select the day, enter the time, and select *AM/PM*. (When prompted for the time, use the number keypad to enter 2 digits for the hour and 2 digits for the minutes, e.g., 0530 for 5:30.)

The Global Setup menu

The settings on this menu affect all handsets and the base. Before changing these settings, make sure the phone is in standby and all handsets are within range of the base. (Only one handset at a time can change these settings.)

Dial Mode	Change the way your phone communicates with the telephone network (see page 31).
Set Line Mode	Do not change this setting unless instructed to by customer service.
VMWI Reset	Reset the message waiting indicator if it gets out of sync with your voice mail service (see page 22).

How to enter text on your phone

Use the 12-key dial pad when you want to enter text into your phone (i. e., a name in the phonebook, the handset banner).

- The phone defaults to a capital letter for the first letter and any letter after a space; otherwise, it uses small letters.
- To switch to all capital letters, press *****. The phone defaults to all capital letters first (e. g. ABCabc2) until you enter a blank space or press ***** again. (Any time you want to change case, just press *****.)
- If two letters in a row use the same number key, enter the first letter and wait a few seconds (or press **RIGHT**); the cursor will move to the next space. Enter the next letter.
- Press **#** to enter a blank space.
- To change a letter, move the cursor to that letter and press **CLEAR** to erase the letter. Then, enter the next letter.
- To erase the entire entry, press and hold **CLEAR**.
- Press **0** to cycle through all available symbols and punctuation.

USING YOUR PHONE

You can control the features in this section through the handset.

Learning the Basics

To...	Do this	
	From the earpiece...	**From the speaker...**
make a call: Dial the number, then	Press **TALK/FLASH**.	Press **SPEAKER**.
answer a call	Press **TALK/FLASH**.	Press **SPEAKER.**
hang up	Press **END** or put the handset in the cradle.	
mute the microphone during a call	Press **MUTE**. Press again to turn the microphone back on.	
put a call on hold	Press **CLEAR/INTERCOM**. After 5 minutes on hold, the call will be disconnected.	
return to a call on hold	Press **TALK/FLASH**.	Press **SPEAKER.**

To...	Do this	
	From the earpiece...	From the speaker...
switch between the speakerphone and earpiece	Press **SPEAKER**.	
mute the ringer for this call only	While the phone is ringing, press **MUTE**.	

Change the volume

Speaker and earpiece volume	Ringer volume
- You can change the volume of the speaker on the base and each cordless handset separately. - You can change the volume of the earpiece on each handset; this does not affect the handset's speaker volume. - Anytime you are listening to a speaker or earpiece, press **UP** to increase the volume and **DOWN** to decrease it.	- You can change volume of the ringer on the base and each handset separately. - When the phone is in standby, press **UP** to increase the volume and **DOWN** to decrease it. - If you turn the ringer volume all the way down, the ringer turns off.

Call waiting

Call Waiting is a service available from your telephone provider that lets you receive calls while you are on another call. Caller ID on Call Waiting (CIDCW) service displays Caller ID information for a waiting call. Contact your telephone provider for more information.

If you get a Call Waiting call, the phone sounds a tone and displays any CID information received for the waiting call. To switch between the

current call and the waiting call, press **TALK/FLASH**. Remember, each time you switch, there is a short pause before you're connected to the other caller.

Using Caller ID and Redial Lists

Caller ID (CID) is a service available from your telephone provider that shows the phone number (and sometimes the caller's name) of incoming calls. Contact your telephone provider for more information.

Caller ID (CID) list	Redial list
- The phone saves the information for the last 30 received calls to the CID list. When the phone's in standby, each handset shows how many calls came in since the last time you checked the CID list. - New records have an asterisk next to the received time. - Only one handset can access the CID list at a time, and you can't access the CID list while another handset is on a call.	- Each cordless handset remembers the last 5 numbers you dialed on it. - The redial list is separate for each handset.

To...	Follow these steps...
Open the CID list	Press **CID/RIGHT**.
Open the Redial list	Press **REDIAL/PAUSE**.
Scroll through the list	Press **DOWN** to scroll through the list from newest to oldest. Press **UP** to scroll from oldest to newest.
Dial a number	Highlight the number you want* and press **TALK/FLASH**.
Close the list	Press **PHONEBOOK/LEFT**.

* If the number is a toll or long distance call, but there's no *1* at the front of the CID record, press ***** to add the *1* before you dial the number.

To select a number, highlight the number and press **MENU/SELECT**. The phone gives you the following options:

Delete Entry	Erase the number from the list.
Store Into Pb	Add the number to the phonebook. The handset prompts you to edit the name and number and select a personal ringtone.
Delete All	(Caller ID list only.) Erase all numbers from the list.

Using the Phonebook

- The phone can store up to 70 entries in its central phonebook; the phonebook is shared by all cordless handsets.
- Only one handset can access the phonebook at a time, and you can't access the phonebook while another handset is on a call.

To do this...	Do this...
Open/close the phonebook	Press **PHONEBOOK/LEFT**.
Scroll through the entries	Press **DOWN** to scroll through the phonebook from A to Z or **UP** to scroll from Z to A.
Jump to entries that start with a certain letter	Press the number key corresponding to the letter you want to jump to.
Dial an entry	Find the entry you want to dial, and press **TALK/FLASH**.

To select a number, highlight the number and press **MENU/SELECT**. The phone gives you the following options:

Edit	Edit this entry. The handset prompts you to edit the name and number and select a personal ring.
Delete	Erase this entry.

Phonebook menu options

With the phone in standby, open the phonebook. From the main phonebook screen (instead of an individual entry), press **MENU/SELECT**. The phone gives you the following options:

Create New	Add an entry to your phonebook. The handset prompts you to enter a name and number and select a personal ring.
Delete All	Erase all the entries in the phonebook.

Finding a Lost Handset

With the phone in standby, press **FIND** on the base. All the handsets will beep for 1 minute; to end the page, press **FIND** again or press any key on any handset.

Using Multi-Handset Features

To use the features in this section, you must have at least two cordless handsets.

Expanding your phone

- Your base supports a total of six cordless handsets: the one that came with the base and up to five DCX330/DRX332/DWX337 accessory handsets.
- Your base might be compatible with other Uniden accessory handsets: please visit our website for a list of compatible handsets.
- Accessory handsets must be registered to the base before you can use them. Handsets that aren't registered display a *Handset not registered* message. For instructions on registering handsets to the base, see page 32, or consult the accessory handset manual.
- Any accessory handsets that came packaged with the base are already registered for you.
- If a handset was previously registered to a base, you have to reset it so you can register it to a new base (see page 31 or the manual for the accessory handset).

Conference calling

- When an outside call comes in, two handsets can join in a conference call with the outside caller.
- To join an ongoing call, press **TALK/FLASH** or **SPEAKER**.
- To leave the conference call, hang up normally; the other handset remains connected to the call.

Privacy mode

You can prevent other handsets from joining a call. Start your call as usual, then press **MENU/SELECT**; the display shows *Call Privacy*. Press **MENU/SELECT** again to turn privacy mode on (you'll see P in the display). When you hang up, privacy mode turns off automatically.

As long you have privacy mode on, no other handsets can interrupt your call. To allow another handset to join the call, press **MENU/SELECT** twice to turn privacy mode off.

Call transfer

To...	Do this...
transfer a call	Press **CLEAR/INTERCOM**, then select the handset you want to transfer the call to (select *All* to page all the handsets). When the other handset accepts the call, you'll be disconnected.
cancel a transfer and leave the call on hold	Press **END**.
cancel a transfer and return to the call	Press **TALK/FLASH**.
answer a call transfer page	1. Press **CLEAR/INTERCOM**. You can speak to the transferring handset. 2. To speak to the outside caller, press **TALK/FLASH**.

Intercom

- Whenever the phone is in standby, you can make an intercom call between handsets without using the phone line.
- You can make an intercom call from any handset, but only two handsets can be in an intercom call at any time.
- If an outside call comes in during an intercom page, the phone sounds a tone and shows any received CID information. If another handset hasn't answered the page yet, the phone cancels the page to let you can answer the incoming call.

To...	Follow these steps:
make an intercom page	Press **CLEAR/INTERCOM**, then select the handset you want to talk with (select *All* to page all handsets at the same time).
cancel a page	Press **END**.
answer an intercom page	Press **CLEAR/INTERCOM** or **TALK/FLASH**.
leave an intercom call	Press **END**.
answer an outside call during an intercom call	Press **TALK/FLASH**. The phone automatically disconnects the intercom call and connects you to the outside line.

Using Special Features

Do Not Disturb (DND)

- The Do Not Disturb feature (DND) turns off the ringers on the base and all handsets at the same time.
- You can turn on DND from the base whenever the phone is in standby: just press and hold **DO NOT DISTURB** for about a second. The phone automatically turns on the answering system and shows *Do Not Disturb* on all handsets.
- To turn DND off, press **DO NOT DISTURB** again.
- If you turn the answering system off while DND is on, the phone turns off DND along with the answering system.

Chain dialing

- If you often have to enter a series of digits or a code number during a call, you can save that code number to a phonebook entry and use the phonebook to send the code number.
- Enter the code number (up to 20 digits) into the phonebook just like a regular phonebook entry. Be sure to enter the code number into the phonebook exactly as you would enter it during a call.
- During a call, when you hear the prompt that tells you to enter the number, open the phonebook and find the entry that contains your code number. Press **MENU/SELECT** to transmit the code. Or, if you change your mind, use **PHONEBOOK/LEFT** to close the phonebook.

Voice message notification

- This feature supports Frequency-Shift Keying (FSK) message notification. Contact your voice mail provider for more details.
- If you subscribe to a voice mail service, your phone can notify you when you have a new message waiting.
- When you have new messages, the voice message icon (✉) appears in the display, and the light at the top of the handset blinks.
- The voice message icon should disappear after you listen to all your new messages. If it doesn't, you can reset it manually: With the phone in standby, open the menu and select *Global Setup*. Select *VMWI Reset*, then select *Yes*.

USING THE ANSWERING SYSTEM

Answering System Options (*Ans. Setup*)

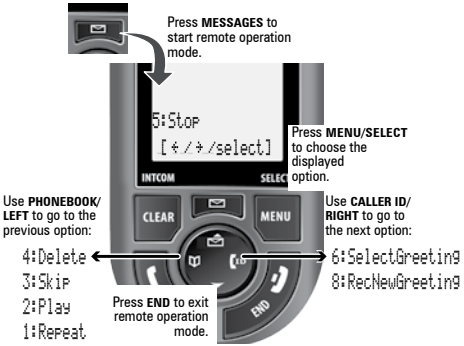
You can change the answering system options from any handset. Just open the menu and select *Ans. Setup*. Select one of the following:

Security Code	Enter a 2-digit PIN so you can access your answering system from any touch-tone phone (see page 26).
Ring Time	Set the number of rings (2, 4, or 6) before the answering system answers the phone. Choose *Toll Saver* to have the system answer after 2 rings if you have new messages or after 4 rings if you don't.

Record Time	Set the amount of time callers have to leave a message, either 1 minute or 4 minutes. Choose *Announce Only* if you don't want the system to let callers to leave a message.
Message Alert	Have the system beep every 15 seconds when you have a new message; the beeping stops when you listen to all your new messages. (To mute the alert without listening to your messages, press any key on the base.)
Ans. Language	Change the language of the system's voice prompts.
Call Screen	Turn on the call screen feature so you can hear callers as they leave messages on the base speaker (see page 25).
Ans. On/off	Turn your answering system on or off. (To turn your system on or off from the base, just press **ON/OFF**.)

Accessing the Answering System

You can access your system from a handset whenever the phone is in standby.



- During remote operation, the phone beeps to let you know it's waiting for your next command.

- You can press the number key next to the commands instead of scrolling through them.
- If you don't press any keys for 30 seconds, the phone returns to standby.
- Only one handset can access the system at a time, and you can't access the system while another handset is on a call.

Personalizing Your Greeting

Your greeting can be between 2 seconds and 30 seconds long. If you don't record an outgoing message, the system uses a pre-recorded greeting: Hello, no one is available to take your call. Please leave a message after the tone.

Record your personal outgoing message or greeting

1. Access the system from any handset. Wait until the system finishes its announcements, or press **5** (*Stop*) to skip them.
2. Press **8** (*RecNewGreeting*).
3. Wait for the system to say "Record greeting," then begin speaking.
4. When you're finished, press **8** (*RecNewGreeting*) to recording. The system plays back your new greeting.
5. To keep this greeting, press **END**. To re-record it, go back to step 2.

Switch between the two greetings

1. Access the system from any handset. Wait until the system finishes its announcements, or press **5** (*Stop*) to skip them.
2. Press **6** (*SelectGreeting*) to play back the current greeting.
3. Press **6** (*SelectGreeting*) again to switch greetings.

Delete your greeting

Switch to your personal greeting following the steps above. While the system is playing back your greeting, press **4** (*Delete*).

Getting Your Messages

To...	From the base...	From a handset (remote operation) ...
play new messages	Press **PLAY/STOP**.	Press **MESSAGES**.
	The system announces the number of new and old messages, then plays each new message (followed by the time and day) in the order it was received.	
replay an earlier message	Within the first 2 seconds of a message,	
	press **REV**.	select *1: Repeat.*
restart the current message	Wait at least 3 seconds after the message starts, then press **REV**.	Wait at least 5 seconds after the message starts, and then select *1: Repeat.*
skip a message	Press **FWD**.	Select *3: Skip*.
delete a message	While the message is playing,	
	press **DELETE**.	select *4: Delete.*
delete all of your messages	With the phone in standby, press **DELETE**. When the system asks you to confirm, press **DELETE** again.	Not available.
play old messages	After the system plays the new messages,	
	press **PLAY/STOP** again.	Select *2: Play.*
stop playback	Press **PLAY/STOP**.	Select *5: Stop.*

Screening Your Calls

Another feature your answering system gives you is call screening. While the system is taking a message, you can hear the caller on the base speaker (if you turn on Call Screen) or from a handset. Only one

handset at a time can screen calls. If another handset is screening the call, the handset beeps and returns to standby.

To...	From the base...	From a handset...
hear the caller leaving a message	Just listen to the caller over the speaker.	Press **MESSAGES**.
answer the call	Not available.	Press **TALK/FLASH**.
mute the call screen without answering	Press **PLAY/STOP**.	Press **END** or return the handset to the cradle.
	If you mute the call screen, the system continues taking the message: it just stops playing through the speaker.	

Using the System While You're Away from Home

You can also use your answering system from any touch-tone phone. Before you can use this feature, you must program a security code.

Programming a security code

1. With the phone in standby, open the menu from any handset.
2. Select *Ans. Setup*, then select *Security Code*.
3. Use the number keypad to enter a two-digit security code (01 to 99). Press **MENU/SELECT** when you're finished.

✍ **Remember to make a note of your new security code!**

Dialing in to your system

1. Call your telephone number and wait for the system to answer.
   - If you have the *Ring Time* set to *Toll Saver*, the system answers after 2 rings if you have new messages and 4 rings if you don't. You can hang up during the third or fourth ring.
   - If your answering system is off, it will answer after about ten rings and sound a series of beeps instead of your greeting.

2. During the greeting (or beeps), press **0** and *immediately* enter your security code. (If you enter it incorrectly 3 times, the system hangs up and returns to standby.)
3. The system announces the current time, the number of messages stored in memory, and a help prompt. Then it starts beeping intermittently to let you know it's waiting for your command.
4. When you hear the intermittent beeping, enter a command from the chart:

01	Repeat message	05	Stop playback
02	Play message	06	Turn on
03	Skip message	09	Turn off
04	Delete message	10	Hear prompts

✍ **If you don't press any keys for 15 seconds, the phone will hang up and return to standby.**

IMPORTANT INFORMATION

Solving Problems

If you have any trouble with your phone, try these simple steps first. If you need help, call our Customer Care Line listed on the front cover.

If...	Try...
No handsets can make or receive calls.	- Checking the telephone cord connection. - Disconnecting the base AC adapter. Wait a few minutes, then reconnect it. - Making sure the base is plugged in.
A handset can't make or receive calls.	Moving the handset closer to the base.
A handset can make calls, but it won't ring.	- Making sure the ringer is turned on. - Making sure Do Not Disturb is turned off.

If...	Try...
A handset is not working.	- Charging the battery for 15-20 hours. - Checking the battery connection. - Resetting the handset.
A handset says *Unavailable*.	- Moving the handset closer to the base. - Seeing if another handset is in Privacy Mode.
No handsets display Caller ID information.	- Letting calls ring twice before answering. - Making sure your Caller ID service is active.
Caller ID displays briefly and then clears.	- You may have to change the line mode. Contact customer service.
I can't transfer calls.	Resetting all handsets.
Two handsets can't talk to the caller.	Making sure no handset is in Privacy Mode.
The answering system does not work.	- Making sure the answering system is on. - Making sure the base is plugged in.
The system won't record messages.	- Making sure the *Record Time* is not set to *Announce Only*. - Deleting messages (memory may be full).
A handset can't access the answering system.	- Seeing if another handset is using the system. - Making sure the phone is in standby.
I can't get my handset to switch to the repeater.	- Re-registering the MULTIRANGE charger. - Making sure the MULTIRANGE charger and handset are registered to the same base.
The **LINK** light on the MULTIRANGE charger randomly starts blinking.	Moving the MULTIRANGE charger closer to the base.

Weak or hard to hear audio

If a caller's voice sounds weak or soft, the signal might be blocked by large metal objects or walls; you might also be too far from the base, or the handset's battery may be weak.

- Try moving around while you're on a call or moving closer to the base to see if the sound gets louder.
- Make sure the handset's battery is fully charged.
- Try adjusting the earpiece volume.

Noise or static on the line

Interference is the most common cause of noise or static on a cordless phone. Here are some common sources of interference:

- electrical appliances, especially microwave ovens
- computer equipment, especially wireless LAN equipment and DSL modems
- radio-based wireless devices, such as room monitors, wireless controllers, or wireless headphones or speakers
- fluorescent light fixtures (especially if they give off a buzzing noise)
- other services that use your phone line, like alarm systems, intercom systems, or broadband Internet service

If static is on 1 handset or in 1 location:	**If static is on all handsets or in all locations:**
- Check nearby for one of the common interference sources. - Try moving the handset away from a suspected source, or try moving the suspected source so it's not between the handset and the base. - There is always more noise at the edges of the base's range. If an *Out of Range* message displays, try moving closer to the base.	- Check near the base for the source of interference. - Try moving the base away from a suspected source, or turn off the source if possible. - If the base has an adjustable antenna, try raising the antenna so it stands straight up. - If you have any service that uses the phone line, you might need a filter (see below).

Installing a line filter or DSL filter

Sometimes, broadband Internet services that use the telephone line can interfere with phones. One of these services–DSL–often causes static on telephones. A DSL filter or telephone line filter usually solves this problem. The technician who installed your DSL service might have left some filters for you; if not, call your DSL provider or look in any electronics store.

Plug the DSL filter into the telephone wall jack and plug your phone's base into the filter. Make a test call to make sure the noise is gone.

Do you use a T-Coil hearing aid?

- If you have a hearing aid equipped with a telecoil (T-coil) feature, the interaction between the hearing aid and digital cordless phones can cause noise in the handset. If you have a T-coil hearing aid and you have problems with noise on the line, try turning on *T-coil* mode. Open the menu. Select *Handset Setup*, then select *T-coil*.
- Using T-coil mode can shorten the handset's talk time; make sure to watch the battery status and keep the battery charged.

Liquid damage

Moisture and liquid can damage your cordless phone. If the exterior housing of the handset or base is exposed to moisture or liquid, wipe off the liquid, and use as normal. If moisture or liquid is inside the plastic housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base), follow these steps:

Handset	Base
- Remove the battery cover and disconnect the battery. - Let dry for at least 3 days with the battery disconnected and the cover off for ventilation. - After the handset dries, reconnect the battery and replace the cover. Recharge the battery fully before using.	- Disconnect the AC adapter to cut off the power. - Disconnect the telephone cord. - Let dry for at least 3 days before reconnecting.

CAUTION! DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven.

Changing from Tone to Pulse Dialing

Your phone communicates with the telephone network two ways: tone dialing or pulse dialing. Most telephone companies use tone dialing. If your phone company uses pulse dialing, you will need to change your phone's dial mode.

1. From a handset, open the menu and select *Global Setup*.
2. Select *Dial Mode*, then select *Pulse*. The phone sounds a confirmation tone.

If you use pulse dialing and you need to send DTMF tones during a call (if you're using an automated response system, for example), press ***** to temporarily switch to tone dialing. When the call ends, the phone automatically returns to pulse dialing mode.

Resetting and Registering Handsets

If you are having trouble with a cordless handset or if you want to replace one, you need to clear the registration information from the base and the handset:

Do you have the base the handset is registered to?	
Yes	**No**
1. Press and hold **END** and **#** until the *System Reset* menu appears (about 5 seconds). 2. Select *Deregister HS.* The display lists all registered handsets. 3. Select the handset you want to reset. 4. When the handset asks you to confirm, select *Yes*. The handset clears its information from the base and deletes its own link to the base.	1. Press and hold **END** and **#** until the *System Reset* menu appears (about 5 seconds). 2. Select *Base Unavailable*. 3. When the handset asks you to confirm, select *Yes*. The handset deletes its own link without contacting the base.

Registering a handset

When you reset a handset (or if you buy a new one), that handset displays a *Handset Not Registered* message. If you see this message on a handset, you need to register it to a base before you can use it.

Does the handset fit in the base cradle?	
Yes	**No**
Place the handset in the base. The display should say *Handset Registering*.	1. With the phone in standby, press and hold **FIND** on the base for about 5 seconds. 2. On the handset you want to register, press and hold **#** until the display says *Handset Registering* (about 2 seconds).

In about 30 seconds, the handset display should say *Registration Complete*. Press **TALK/FLASH** and make sure you get a dial tone.

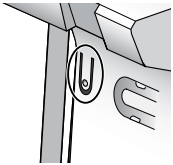
If...	Try...
you don't hear a dial tone - The display says *Registration Failed*	Making sure the handset is fully charged, then starting over at step 1.

Registering the MULTIRANGE™ charger

✎ **Registering the MULTIRANGE charger is a separate process from registering the handset. You can use the charger even if the handset is not registered.**

1. With the phone in standby, press and hold **FIND** on the base for about 5 seconds.

2. On the bottom of the MULTIRANGE charger, press and hold the registration button until the **LINK** light starts to blink (about 2 seconds). Release the button and wait for the **LINK** light to turn on and steady (this can take about 90 seconds).
   If the **LINK** light doesn't turn on or keeps blinking, disconnect the charger's AC adapter. Wait about 20 seconds, then try these steps again.



Some important things to remember:

- Only register one charger at a time. If more than one charger is in registration mode at the same time, they can interfere with each other.
- If you want to use the MULTIRANGE charger with a different base, just register the charger to the new base. The charger automatically erases the link to the old base when it registers to the new one.
- Only register chargers to one base at a time. If more than one base is in registration mode at the same time, you can't control which base the charger registers to.

AC Adapter and Battery Information

- Use only the supplied AC adapters. Be sure to use the proper adapter for the base and any chargers.
- Do not place the power cord where it creates a trip hazard or where it could become chafed and create a fire or electrical hazard.
- Do not place the unit in direct sunlight or subject it to high temperatures.
- Fully charged, the battery should provide about 10 hours of talk time and about 7 days of standby time. For best results, return the handset to the cradle after each call to keep it fully charged.
- When the battery gets too low, the handset shows a low battery alert. If you hear a strange beep during a call, check the display: if you see the low battery alert, finish your conversation as quickly as possible and return the handset to the cradle. If the handset is in standby, none of the keys will operate.

- With normal use, the battery should last about one year. Replace the battery when the talk time becomes short even when the battery is charged. To buy a replacement battery, call the Parts Department listed on the front cover.

Rechargeable Nickel-Metal-Hydride battery warning

- This equipment contains a rechargeable Nickel-Metal-Hydride battery.
- Nickel is a chemical known to the state of California to cause cancer.
- Do not short-circuit the battery.
- The rechargeable batteries contained in this equipment may explode if disposed of in a fire.
- Do not charge the battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery pack or cause it to explode.

Rechargeable Batteries Must Be Recycled or Disposed of Properly.

Uniden works to reduce lead content in PVC coated cords in our products and accessories.

Warning! The cords on this product and/or accessories contain lead, a chemical known to the state of California to cause birth defects or other reproductive harm. Wash hands after handling.

Compliance Information

FCC Part 68 Information

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the phone company.

An applicable Universal Service Order Codes (USOC) certification for the jacks used in this equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a phone line. Excessive RENs on a phone line may result in devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the telephone provider. The REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

Please follow instructions for repairing, if any (e.g. battery replacement section); otherwise do not substitute or repair any parts of the device except as specified in this manual. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. This equipment is hearing aid compatible.

If you experience trouble with this equipment, contact the manufacturer (see the cover of this manual for contact information) or an authorized agent. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

If your home has wired alarm equipment connected to a phone line, be sure that installing the system does not disable your alarm equipment. If you have questions about what will disable alarm equipment, contact your telephone company or a qualified installer.

Any changes or modifications to this product not expressly approved by the manufacturer or other party responsible for compliance could void your authority to operate this product.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.

FCC Part 15 Information

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

FCC PART 15.105(b): Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Exposure Information

This product complies with FCC radiation exposure limits under the following conditions:

- The base must be placed to allow a minimum of 20 cm (8 inches) between the antenna and all persons during normal operation.
- The base must not be collocated or operated in conjunction with any other antenna or transmitter.
- The handset is designed for body-worn operation and meets FCC RF exposure guidelines when used with any belt clip, carrying case, or other

accessory supplied with this product. (All necessary accessories are included in the package; any additional or optional accessories are not required for compliance with the guidelines.) Third party accessories (unless approved by the manufacturer) should be avoided as these might not comply with FCC RF exposure guidelines.

Industry Canada (I.C.) Notice

Terminal equipment

NOTICE: This equipment meets the applicable **Industry Canada Terminal** Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation *IC* before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

Radio equipment

The term *IC* before the radio certification number only signifies that Industry Canada technical specifications were met. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone".

Warranty (Limited, 1 Year)

Evidence of original purchase is required for warranty service.

WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden")

ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale.

The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America and Canada.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). Disconnect the battery from the Product and separately secure the battery in its own separate packaging within the shipping carton. The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

Uniden America Service
4700 Amon Carter Blvd.
Fort Worth, TX 76155

As an Energy Star® Partner, Uniden has determined that this product meets the Energy Star® guidelines for energy efficiency. Energy Star® is a U.S. registered mark.

Uniden® is a registered trademark of Uniden America Corporation.

- The pictures in this manual are for example only. Your phone may not look exactly like the pictures.

May be covered under one or more of the following U.S. patents:
7,206,403 7,310,398 7,460,663
Other patents pending.